

Instructions on withdrawal

Right of withdrawal

A. For the shipment of goods

You have the right to withdraw within fourteen days without giving a reason this contract.

The withdrawal period shall be fourteen days from the date, have taken to buy, or a representative of your third party, other than the carrier, possession of the goods or has.

To exercise your right, you have to (elixxier Software GmbH, Hohnerstr 25, 70469 Stuttgart – Germany, Tel .: +49711-2172805-0, Fax:. +49711-2172805-9, email: support@elixxier.com) by means of a unique statement (eg a consigned by post mail, fax or email), inform them of your decision to withdraw from this contract. You can for the attached withdrawal form (see below), but this is not mandatory.

To safeguard the withdrawal period it is sufficient that you send your communication concerning the exercise of the withdrawal before the expiry of the withdrawal period.

Consequences of withdrawal:

If you withdraw from this contract, we will reimburse all payments we receive from you, including the costs of supply (with the exception of the additional costs arising from the fact that you have chosen a different method of delivery than the offered by us, favorable Ground Shipping have), and repay immediately latest within fourteen days from the date on which the notification has been received of its cancellation of this contract with us. For this repayment we use the same method of payment that you used in the original transaction, unless you expressly agreed otherwise; in any case you will be charged fees for this repayment.

We may withhold reimbursement until we have received the returned goods back, or until you have demonstrated that you have returned the goods, whichever is the earlier. You have to return the goods immediately and in any event not later than fourteen days from the date on which you inform us about the cancellation of this contract to us or to hand over. The deadline is met if you send the goods before the deadline of a fortnight.

You bear the direct cost of returning the goods.

You just have to pay for any diminished value of the goods, when this value is due to a loss necessary to ascertain the nature, characteristics and functioning of the goods handling.

Excluding the right of withdrawal:

The right does not apply to contracts

- The supply of goods which are not prefabricated and for their production of an individual choice or decision by the consumer shall prevail or which are clearly tailored to the personal needs of the consumer,
- Articles which are not suitable due to their condition for a return

The right of revocation may not be granted:

- If their seal has been removed from delivery to delivery of sealed goods which are not suitable for reasons of health or hygiene to return,
- The supply of goods if they were mixed after delivery due to their nature inseparably with other goods,
- The supply of audio or video recordings or computer software in a sealed package, if the seal was removed after delivery. The entry and activation of the license number is considered unsealing for computer programs.

B. For the delivery of digital content**Withdrawal:**

You have the right to withdraw within fourteen days without giving a reason this contract.

The withdrawal period shall be fourteen days from the date of contract.

To exercise your right, you have to (elixxier Software GmbH, Hohnerstr 25, Stuttgart – Germany, Tel .: +4971121728050 Fax:. +4971121728059, Email: info@elixxier.com) by means of a clear statement (eg a by mail consigned by letter, fax or email) about your decision to withdraw from this contract, inform. You can sure use the attached model withdrawal form, but which is not required.

To safeguard the withdrawal period it is sufficient that you send your communication concerning the exercise of the withdrawal before the expiry of the withdrawal period.

Consequences of withdrawal:

If you withdraw from this contract, we will reimburse all payments we receive from you, including the costs of supply (with the exception of the additional costs arising from the fact that you have chosen a different method of delivery than the offered by us, cheapest Ground Shipping have), and repay immediately latest within fourteen days from the date on which the notification has been received of its cancellation of this contract with us. For this repayment we use the same method of payment that you used in the original transaction, unless you expressly agreed otherwise; in any case you will be charged fees for this repayment.

The right of revocation may expire:

In case of delivery of computer software as download, if the license number was activated in the program after delivery. The entry and activation of the license number is considered unsealing for computer programs.

Special Instructions:

Your right expires prematurely if we started with the performance of the contract after you have expressly agreed that we start with the execution of the contract before the end of the withdrawal period and you've confirmed your knowledge that you by your consent at the start of execution the contract will lose your right of withdrawal.

-End Of cancellation-

Note:

You have the possibility of buying our software for free **15 day trial**, in full and without obligation. So you can convince yourself in the calm **before the purchase** of the quality. You can download the trial version for free at any time from our download page.

Withdrawal form:

(complete and return this form only if you wish to withdraw from the contract)

– To
elixxier Software GmbH
Hohnerstr. 25
70469 Stuttgart
GERMANY

Fax: +49711-2172805-9
Email: support@elixxier.com

– I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*),

– Ordered on (*)/received on (*),

– Name of consumer(s),

– Address of consumer(s),

– Signature of consumer(s) (only if this form is notified on paper),

– Date

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(*) Delete as appropriate.

The easiest way to send us the revocation is by E-Mail.

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